

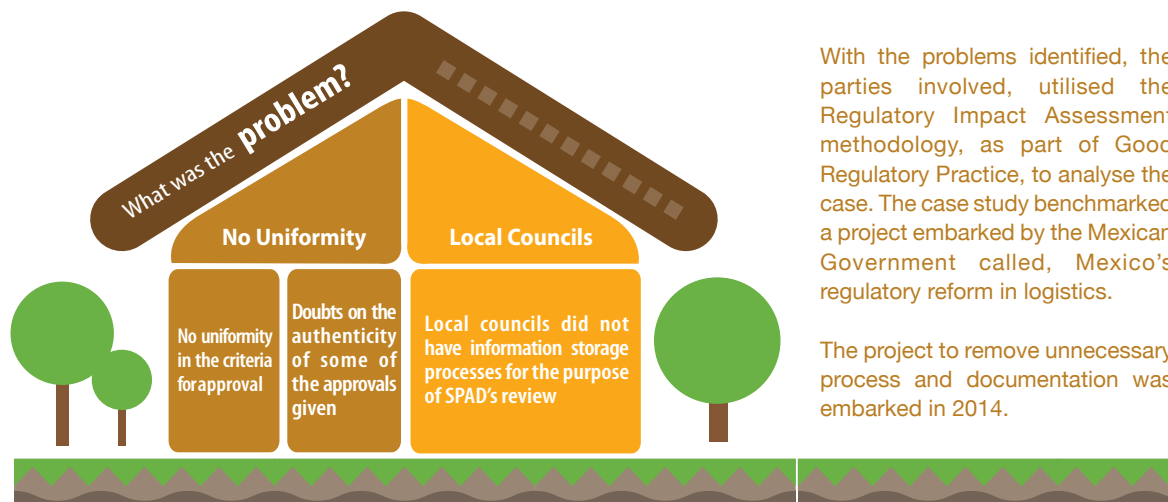
## Case Study 1 : Making Commercial Vehicle Licensing Easy

When it comes to obtaining a Commercial Vehicle License (CVL), the process can be very long and tedious. The whole process might take up anywhere between 1 to 5 months.

According to data from SPAD in 2013, out of 7,286 CVL applications, only 4,850 applications were approved. The applications rejection rate was at 40%.



Main reasons for rejection cited includes the falsification of local council's letters and variance of practices at local councils. This correlates with the delay in obtaining the referral letter for parking facility, which takes anywhere between two weeks to four months.



With the problems identified, the parties involved, utilised the Regulatory Impact Assessment methodology, as part of Good Regulatory Practice, to analyse the case. The case study benchmarked a project embarked by the Mexican Government called, Mexico's regulatory reform in logistics.

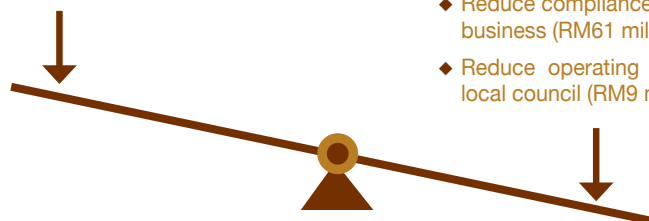
The project to remove unnecessary process and documentation was embarked in 2014.

Among the possible proposals that were discussed with PBT and the industry, self-regulation was chosen as it was the most efficient solution in terms of cost and benefit.

Business would apply CVL without information on land for parking facility and only be accountable to comply to regulations on parking.

### Cost

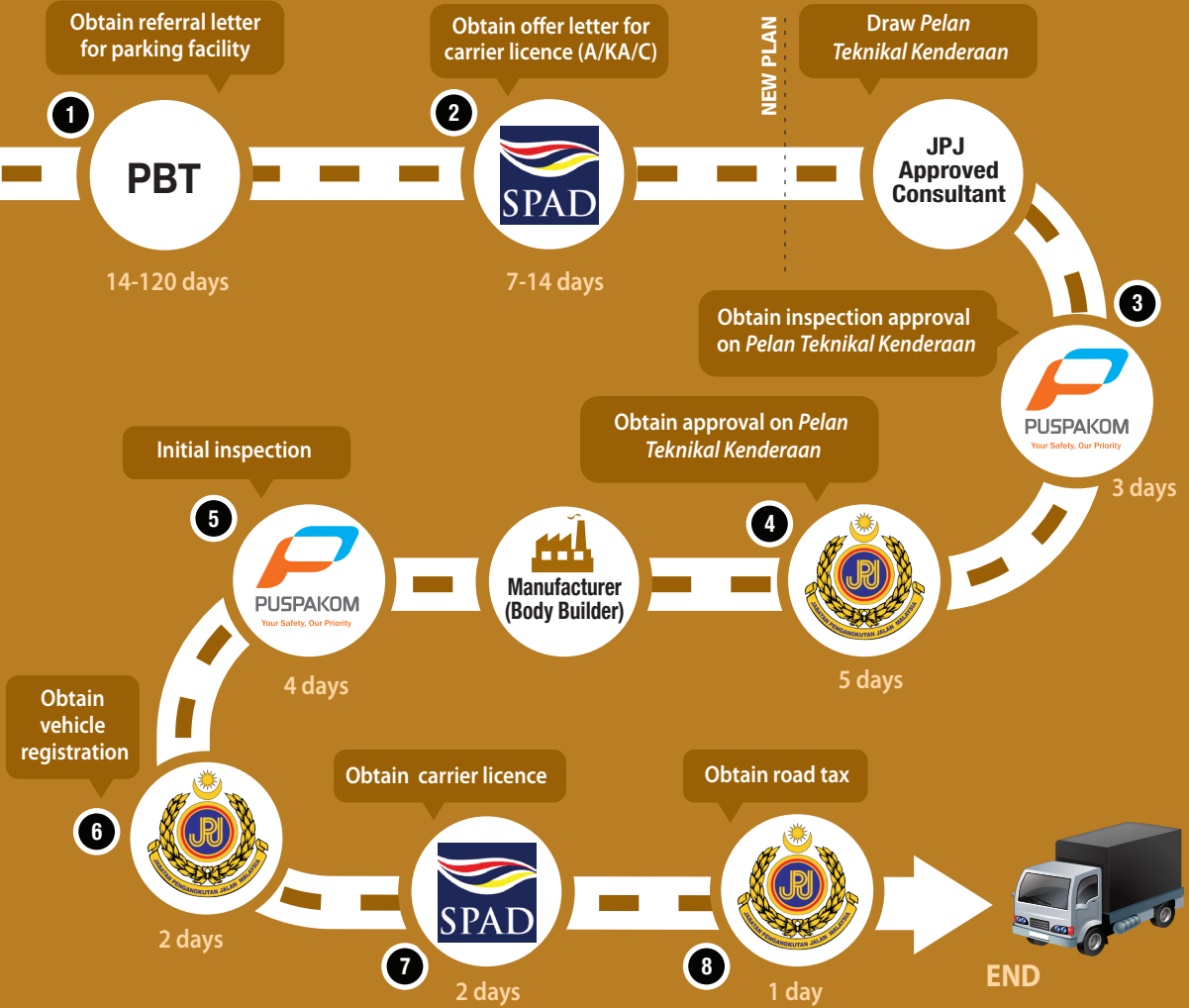
Higher enforcement cost to local council



### Benefits

- ◆ Easier to do business
- ◆ Faster approval
- ◆ Reduce compliance cost to business (RM61 mil/year)
- ◆ Reduce operating cost to local council (RM9 mil/year)

## Current Process for CVL Licence Approval



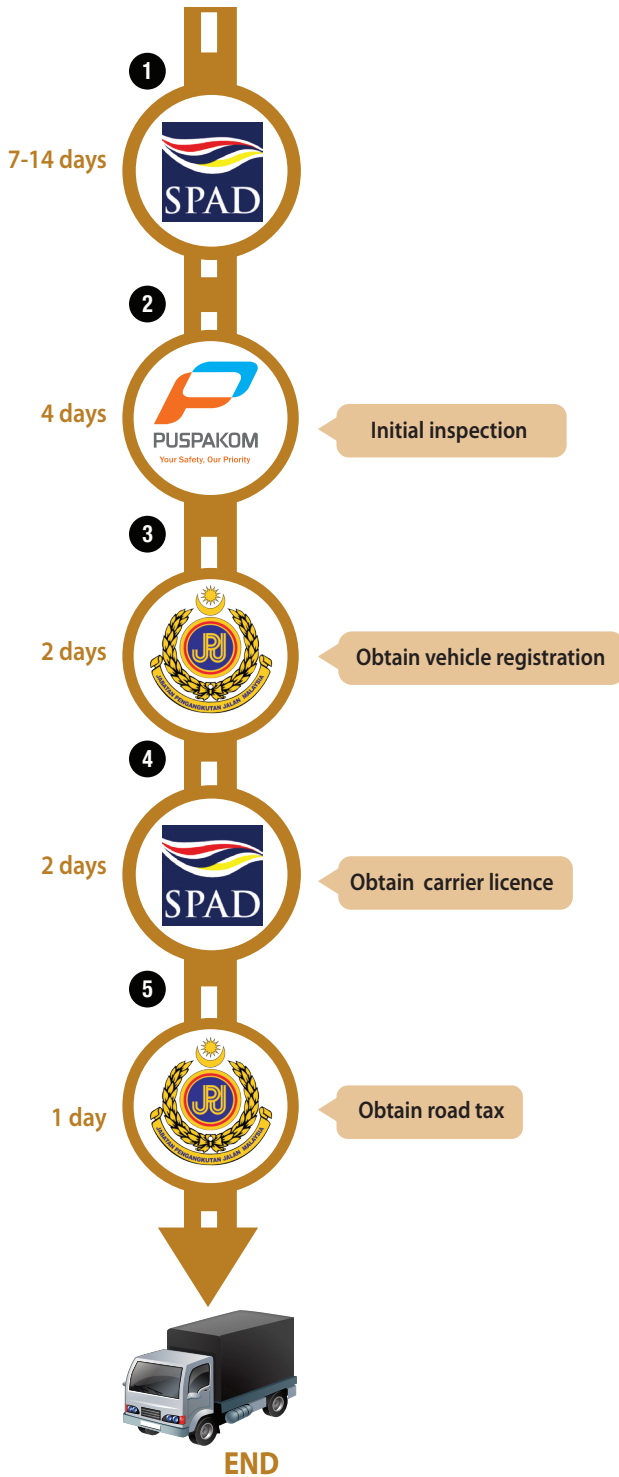
AS-IS

AS-IS PROCESS

# 8 Steps

(1-5 months)

## New Process for CVL Licence Approval



**NEW PROCESS**  
**5 Steps**  
( < 1 month )



**TOTAL TIME REDUCED**  
**75%**



**COMPLIANCE COST SAVINGS**  
**RM61**  
million per year

**AFTER**